



WATER METER CHANGE-OUT



The City of Carmel Utilities is upgrading water meters across the community.

During the Envocore - RTS Water Solutions visit to your home:

- Water meter was replaced and you are all set!
- Water was being used during our scheduled replacement and will need to be rescheduled. Please call the **Envocore - RTS Water Solutions at (888) 632-9628**
- Despite efforts, we were unable to access your water meter
- Other: _____

For questions, please contact **Envocore - RTS Water Solutions at (888) 632-9628**





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IMPORTANT NOTE

After your new meter has been installed, workers will flush your system using your outside hose to remove air and sediment in the line.

If the outside hose is not accessible to the installation team, your system may not have been flushed.

If you still notice air or sediment in the house plumbing, please perform additional flushing of interior lines by running a high-flowing line on COLD, such as the shower or bathtub, for a few minutes until your system is flushed. **DO NOT USE HOT WATER TO FLUSH YOUR SYSTEM.**

For questions, please contact **Envocore - RTS Water Solutions** at **(888) 632-9628**

